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# COMPANY INFORMATION



One hundred years only do one thing, to provide the best quality and economical ink for all over the world's inkjet printers

At cheef we possess a well-equipped Research and Development facility alongside substantial internal resources to offer custom-made products for specific request. Our core priority is competitive cost with high quality products and fast service.





## Payment and Shipment

### Payment

1. Generally, we accept the following payment methods: T/T; Western Union; paypal. T/T; western union. And our protection only gives the payment ways accepted by Alibaba Trade Assurance.



## Shipment

1. We will sent the items within 5days (working days, Not holiday sea for ink and about 15days for machine after receiving your payment.

2.The shipment is always by Express , air or sea .

Sea transportation: It is used for large volume of products.It is shipped from port to port.

It is the most economical shipment way, we suggest this with order more than 1cbm, the unit cost will be the cheapest.

Air transportation:It is shipped from airport to airport.Compared with sea transportation, costs are relatively higher,but it has high efficiency with about five working days.If the goods weight is more than 180kgs and you also want to receive the goods in short time, we suggest this way.

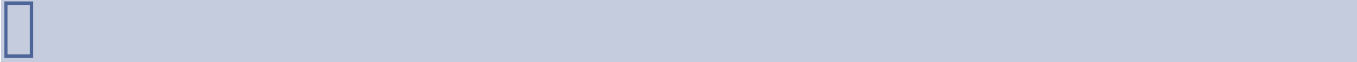
Express: It is shipped from door to door ,it is very quickly with about 5 working days,and intimate service.Normally if the goods weight is lower than 180kgs , we suggest this way.

If you have any concerns about it ,you can contact us now by email [sales@cheef.cn](mailto:sales@cheef.cn) <<mailto:sales@cheef.cn>>

3. When you receive the items you ordered, please check it carefully.Please contact us directly if you have any problems.

4. If you have not got it within the shipping time,please contact us without hesitation. We will check it for you immediately.





**Q1** 请详细描述一下您公司的产品或服务。

A 我们提供的是高品质的定制化解决方案，旨在满足您的特定需求。

**Q2** 您的产品在市场上的竞争优势是什么？

A 我们的优势在于技术创新、卓越的客户支持和快速交付能力。我们拥有超过10年的行业经验。

**Q3** 您如何确保产品的质量和可靠性？

A 我们采用严格的质量管理体系，从原材料采购到生产过程的每一个环节都进行严格把控。

我们还定期进行第三方检测，以确保产品的稳定性和耐用性。

**Q4** 您的客户群体主要是哪些行业？

A 我们的客户广泛分布在制造业、建筑业和能源行业，主要服务于大型企业和政府机构。

**Q5** 您能为客户提供哪些定制化的服务？

A 我们提供从产品设计、工程咨询到安装调试的全方位定制化服务。我们拥有专业的技术团队，能够根据您的具体场景提供最优的解决方案。

**Q6** 您的售后服务体系是怎样的？

A 我们建立了完善的售后服务体系，提供7x24小时的在线技术支持和现场维修服务。

我们的服务网络覆盖全国主要城市，确保能够快速响应您的需求。

**Q7** 您如何看待未来的行业发展趋势？

A 随着智能化和数字化转型的深入，行业将迎来更大的发展机遇。我们将持续加大研发投入，紧跟市场潮流。

**Q8** 您有哪些合作案例可以分享？

A 我们与多家知名企业和政府机构建立了长期合作关系，成功完成了多个大型项目。

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