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COMPANY INFORMATION



One hundred years only do one thing, to provide the best quality and economical ink for all over the world's inkjet printers

At cheef we possess a well-equipped Research and Development facility alongside substantial internal resources to offer custom-made products for specific request. Our core priority is competitive cost with high quality products and fast service.





Payment and Shipment

Payment

1. Generally, we accept the following payment methods: T/T; Western Union; paypal. T/T; western union. And our protection only gives the payment ways accepted by Alibaba Trade Assurance.



Shipment

1. We will sent the items within 5days (working days, Not holiday sea for ink and about 15days for machine after receiving your payment.

2.The shipment is always by Express , air or sea .

Sea transportation: It is used for large volume of products.It is shipped from port to port.

It is the most economical shipment way, we suggest this with order more than 1cbm, the unit cost will be the cheapest.

Air transportation:It is shipped from airport to airport.Compared with sea transportation, costs are relatively higher,but it has high efficiency with about five working days.If the goods weight is more than 180kgs and you also want to receive the goods in short time, we suggest this way.

Express: It is shipped from door to door ,it is very quickly with about 5 working days,and intimate service.Normally if the goods weight is lower than 180kgs , we suggest this way.

If you have any concerns about it ,you can contact us now by email sales@cheef.cn <<mailto:sales@cheef.cn>>

3. When you receive the items you ordered, please check it carefully.Please contact us directly if you have any problems.

4. If you have not got it within the shipping time,please contact us without hesitation. We will check it for you immediately.





Q1 请描述一下公司的基本情况。

A 我们公司是一家专注于提供高品质产品和服务的企业，总部位于中国，拥有多年的行业经验。

Q2 贵公司在市场上的竞争优势是什么？

A 我们的竞争优势主要体现在以下几个方面：首先，我们拥有先进的技术设备；其次，我们的产品质量严格把控；最后，我们提供完善的售后服务。

Q3 贵公司目前的产品线有哪些？

A 我们目前的产品线涵盖了多个领域，包括工业制造、消费品以及技术服务等。

我们致力于为客户提供最优质的解决方案。

Q4 贵公司未来的发展规划是什么？

A 我们的未来发展规划是进一步扩大市场份额，提升品牌影响力，并积极拓展海外市场。

Q5 贵公司如何确保产品质量？

A 我们通过建立严格的质量管理体系来确保产品质量。从原材料采购到生产过程的每一个环节，我们都进行严格的质量控制和检测。此外，我们还定期对员工进行质量意识培训，确保每一位员工都能严格遵守质量标准。

Q6 贵公司如何处理客户投诉？

A 我们非常重视客户反馈，对于客户投诉，我们会第一时间响应，并积极寻找解决方案，确保客户的问题得到妥善处理。

我们承诺以最快速度解决客户的问题。

Q7 贵公司是否有参与过大型项目？

A 是的，我们曾参与过多个大型项目，积累了丰富的项目经验。例如，我们为某大型制造企业提供了全套的生产设备，并成功交付使用。

Q8 贵公司是否有海外业务？

A 目前我们已经开始拓展海外业务，与多家国际客户建立了合作关系。我们将继续加大海外市场的开拓力度。

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