

Q1: How to order second hand printer?

A: a. You give us the models of brand printers you need?

- b. We send to you pictures
- c.You confirm and pay it
- d. We do the test and send to you test result.
- e. You arrange the balance and we arrange to ship to your address.

## Q2:How is the quality of second hand printers?

A:Quality of products will be strictly checked for each printer ,ensure them in the normal print with good status.

## Q3:What you can do for us except provide printers?

A: We can provide technical services, lifelong service, file services, language, and training, and so on.

**Technical services:** We have professional engineers available to service machinery overseas, once we receive your inquiry about fault, we will reply you within 24 hours, and

offer you any technical service about machine.

**Lifelong Services:** We provide lifelong services for all the products we sold out, and supply the spare parts with competitive price.

**File Services:** We can supply Manual Specification, Operating Video and other files you need.

**Language:** We have a professional sales team who are good at English to ensure zero communication barriers.

Training:We can provide training for your guys, you can send your guys to our factory, we are responsible for your training them.

## Q4: How to ship it?

A:We provide the express, air shipping and sea shipping according to your order quantity or using your forwarder.We will provide the best suitable and economical shipping for you to choose.

## Q5: How to contact us?

A: You could email us <u>(sales@cheef.cn)</u> ,wechat/whatsapp/Tel.: +86-181-6857-5767 or send us inquiry through below.